Privacy Policy

- 1. Introduction Welcome to BMIC.ai. We are dedicated to safeguarding your privacy and handling your data with transparency. This Privacy Policy outlines how BMIC.ai ("we," "us," or "our") collects, uses, and protects personal information from users of our services through https://bmic.ai (the "Platform"). This policy does not cover third-party platforms that may be linked to our website but are not operated by us.
- 2. Acceptance of Terms By using https://bmic.ai, you confirm that you have read, understood, and agreed to this Privacy Policy. We reserve the right to modify this policy at any time, with the most current version's effective date available at the top of this document. Your continued use of the Platform after any changes implies acceptance of the updated Privacy Policy.
- 3. Definitions Profile: A unique set of data and preferences for an individual's interaction with our services. Our Team ("We", "Us", "Our"): Refers to BMIC.ai, the entity responsible for providing the services described in this Privacy Policy. Web Cookies: Files placed on your device to collect standard log information and visitor behavior anonymously. Equipment: Any device used to access and interact with our services, such as computers, smartphones, or tablets. Personal Information: Any data related to a person that can uniquely identify or contact them. Service Providers: Third-party entities employed by BMIC.ai to facilitate or analyze services on our behalf. Engagement Data: Information collected automatically, such as time spent on a page within our platform. Platform: The services offered by BMIC.ai, accessible via https://bmic.ai. User: Any individual or entity using our services.
- 4. Types of Information Collected BMIC.ai collects different types of data to provide a personalized experience: Financial Information: Includes cryptocurrency wallet addresses, banking details, and transaction records to facilitate services. Device and Technical Information: Such as your IP address, browser type, and operating system to improve service compatibility. Cookies and Tracking Data: Used to offer a customized browsing experience. Refer to our Cookies Policy for more details. Engagement and Usage Data: Includes IP address, browser details, pages visited, and diagnostic data. Communications Data: Collected from interactions with our support team, including inquiries and feedback. Personal Information: Such as your name and email address, collected when you contact us for service-related purposes.

By using our services, you consent to the collection of this information as described.

- 5. Collection and Use of Personal Information When you contact us, we may request personal information, such as your name, email, and engagement data. This data is only collected when you reach out for support related to transactions, purchases, token claims, or staking activities.
- 6. Use of Collected Information We retain your information to fulfill the purposes for which it was collected or as required by law. We use your data for: Service Provision: To provide and improve our cryptocurrency services. Customer Engagement: To respond to inquiries and provide customer support. Data Analytics: To analyze user behavior and improve the platform, using tools like Google Analytics and AWS. Regulatory Compliance: To meet legal requirements, such as anti-money laundering regulations. Security and Verification: To protect your identity and our services from unauthorized access and fraud.

By using our services, you agree to the use of your data for these purposes.

7. Transfer of Personal Information We process your personal information at BMIC.ai offices and other locations where our processing partners operate. While we do not sell your data, it may be transferred to servers outside our jurisdiction under certain circumstances. We take all necessary precautions to protect your data during such transfers. By submitting your information, you consent to these practices.

- 8. Disclosure of Personal Information We may share your information under the following circumstances: Corporate Transactions: If BMIC.ai is involved in a merger or sale, your data may be transferred as part of the transaction. Legal and Regulatory Compliance: We may disclose your data to comply with legal obligations or law enforcement requests. Protection of Rights and Safety: If necessary, we may share your data to protect BMIC.ai, our users, or the public from harm. We ensure that any data sharing complies with applicable laws and protective measures.
- 9. Data Security We take security seriously and implement industry-standard measures to protect your data. While we strive to secure your information, no method of transmission over the internet is completely secure. We encourage you to take steps to protect your data when sharing it online.
- 10. Your Data Rights and Choices You have control over your data and can: Access and Update: Request access to your data or ask for corrections. Deletion: Request deletion of your personal data, subject to legal retention needs. Restrict Data Provision: Limit the personal information you provide, though this may affect your ability to use certain services. If you have questions about your data or wish to exercise your rights, contact us at support@bmic.ai.
- 11. Children's Privacy We do not knowingly collect information from children under 18. If you suspect your child has shared personal information with us, please contact us at support@bmic.ai. We will promptly remove any such data in compliance with the law.
- 12. Third-Party Website Links Our platform may contain links to external websites. These third-party sites operate independently, and we encourage you to review their privacy policies before using their services. BMIC.ai is not responsible for the content or privacy practices of these external sites.
- 13. Privacy Policy Updates BMIC.ai may update this Privacy Policy to reflect changes in our practices or legal requirements. The "Last Updated" date at the top of this document indicates the most recent revision. We recommend periodically reviewing this policy. Your continued use of our services implies your agreement with any updates.
- 14. Contact Us If you have any questions or concerns regarding this Privacy Policy, please contact us at support@bmic.ai. We are committed to addressing your inquiries promptly and thoroughly.